

F.No.4 (4)/57/249/2014-E&U
Government of India
Ministry of Electronics and IT
Unique Identification Authority of India

2nd Floor, Tower-1, Jeevan Bharti Building
Connaught Circus, New Delhi-110 001
Dated: 20th June, 2017

Office - Memorandum

Sub:- Containing of (i) corrupt practices by enrolment operators and (ii) bypassing of biometric capture/ authentication during enrolment by them.

Ref.: O.M. No. 4(4)/249/2014/Vol.II dated 13/12/2016

In view of number of complaints regarding enrolment centre demanding money for enrolment or overcharging for other Aadhaar related services etc. a fine of Rs. 10,000/- per such incident of corruption was introduced vide OM referred above.

2. However, it is noticed that despite introduction of aforesaid fine incidents of such cases are still coming into notice in large number. Hence, it has been decided to increase the rate of fine of Rs. 10,000/- to **Rs. 50,000/-** per incident.

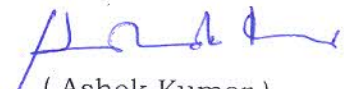
3. Also, various incidents have come into notice wherein the operators have carried out enrolment by bypassing the biometric capture/ validation required by the operator before carrying out enrolment /update. In order to contain this, it has been decided to impose a fine of **Rs. 100,000/-** per enrolment machine found to be bypassing the operator's biometrics.

4. The above rates will be effective from 1st July, 2017.

5. In view of above, Registrar/ Enrolment Agencies are advised to physically verify their enrolment centers and close down centers which are indulged in either corrupt practices or their operators are bypassing their biometrics during enrolment.

6. The above financial disincentives may be deemed to be part of (i) MoU signed with Registrars and (ii) terms and conditions of empanelment of EAs. In case of disagreement with same, a Registrar/ EA may opt out from the ecosystem for which it may send an intimation to UIDAI within 10 days of issue of this OM. If they continue as UIDAI Registrar / EA it would be assumed that they have accepted the above financial disincentives.

7. This issues with the approval of CEO, UIDAI.


(Ashok Kumar)
Assistant Director General

To,

1. All the UIDAI Registrars.
2. All the enrolment agencies.

Copy to :-

1. All the UIDAI Regional offices.
2. Tech Center Bangalore.